



CHOOSE SELF-SERVICE

MobilePASS

Have you been wondering how to use the CitiDirect BE electronic banking system in an easy and convenient way, without wasting your time looking for the token? The answer is MobilePASS – an intuitive mobile token installed on your smartphone!

MobilePASS combines the security of tried and tested two-step authentication with the convenience provided by the option to generate dynamic passwords on your smartphone. **MobilePASS grants you the ability to use additional security measures, protecting access to the smartphone, e.g. with a PIN, password, pattern or fingerprint, which reduces the risk that the generated password will be used by an unauthorised person.**

MobilePASS is a mobile application that replaces SafeWord cards and allows Users to log in to CitiDirect BE or CitiDirect BE Mobile with the use of dynamic passwords generated on a smartphone instead of previously used physical SafeWord cards.

Here is why it is recommended to replace the current hardware token with a mobile token:

Security:

- an additional security measure is the PIN, set individually by the User and preventing access to the previously configured token within the application
- security can be boosted by introducing additional access protection on the smartphone itself, e.g. in the form of a PIN, password, pattern or fingerprint (additionally, each mobile token generated in MobilePASS is secured with its own PIN)

Convenience:

- thanks to using a smartphone, which everyone has on them at all times and which is an integral part of our everyday lives
- new Users can be added instantly, without waiting for delivery of new SafeWord cards
- no need to complete any application forms in order to manage this tool; all tasks can be performed by the appointed CitiDirect BE Security Manager
- friendly login using numerical passwords; logging in is simpler and more convenient than in the case of a traditional token
- it can be used simultaneously with the SafeWord card and serve as an additional security measure, for logging in to the system in emergency situations

It saves:

- time – new Users can be added instantly, without waiting for delivery of new SafeWord cards, which can take up to 7 days. Hardware tokens have a validity date, they get used up over time – with MobilePASS, this problem is a thing of the past
- money – the free MobilePASS application is available in App Store, BlackBerry World, Google Play and Windows Store – there are no costs associated with the application use
- the environment – we do not generate unnecessary plastic and envelopes for shipment, or paper to complete

Do you want to use MobilePASS right now? Contact the CitiDirect BE Security Manager in order to grant entitlements.

If you do not have a Security Manager to manage CitiDirect BE tools independently?

[Designate one >>](#)

Do you want to use CitiDirect BE in a fully mobile way? Start using the CitiDirect BE Mobile application with biometric authentication functionality!

[More information >>](#)

If you have additional questions, please contact your CitiService advisor.



Detailed information about fees and commissions, the product functionality, requirements and conditions of product use, as well as risks connected with it, will be provided by Relationship Manager or CitiService Advisor.