



## CitiService News

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## Euromoney Magazine Survey

### The Euromoney Magazine 2015 survey for transaction banking: your vote is important to us!

Thank you for your support and appreciation that you showed to Citi Handlowy in the last year's Euromoney survey.


Your votes earned us the first place in the transaction banking services category.


This year's survey to select the best transaction banking service provider will be active from May 11 until July 3, 2015.


You will receive the link on the start day of the survey.

**We are counting on your vote!**

### Service Shortcuts

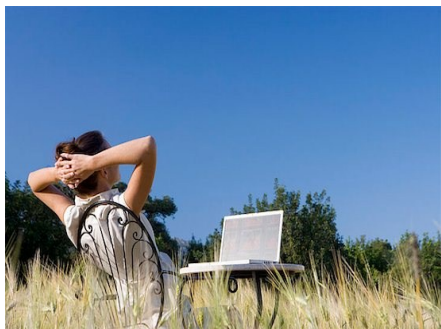
 Except from the Table of Fees and Commissions

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## Maintaining access to CitiDirect Electronic Banking

Please be reminded that to maintain your access to CitiDirect on a token you must log in to the system at least **once in 3 months**.

To ensure security of access to **CitiDirect**, the token will be **locked after 12 months from:**

- The date of last login for users who have logged in to the system before,
- The date of creating the user in the system for users who have never logged in to the system.

The locked token must be replaced if the user intends to use CitiDirect in the future.

We would also like to remind you that CitiDirect access rights linked to a token will be automatically removed after 2 years from the date of last login (this applies to users who have logged in to CitiDirect at least once).



## CitiDirect BE Tablet mobile application: a reminder

We kindly remind you that you can use the CitiDirect system from a dedicated application for tablet devices. It will allow you to view your accounts with Citi Handlowy or other Citi companies all over the world and manage your company payments.

The new solution is available in Polish and 8 other languages for iOS, Windows and Android tablets.

Detailed information on the service, as well as the list of currently supported devices and OS versions on which the application can be downloaded, are available in Manuals section at [www.CitiDirect.pl](http://www.CitiDirect.pl) website.



## Bank holidays in May and June 2015

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in May and June 2015 will be processed on subsequent business days:

### May

- 01 - ALL, ANG, ARS, BAM, BGN, BHD, BRL, BWP, CDF, CHF, CLP, CNY, COP, CZK, DKK, EGP, EUR, HKD, HRK, HUF, IDR, INR, ISK, JOD, KES, KRW, LBP, LTL, MAD, MKD, MUR, MXN, MYR, MWK, NOK, PEN, PHP, PKR, PLN, RON, RUB, SCR, SEK, SGD, THB, TND, TRY, TWD, UGX, VEF, XOF, ZAR, ZMW, ZWL
- 04 - INR, JPY, GBP, MYR, RUB
- 05 - JPY, KRW, THB
- 06 - BGN, JPY
- 08 - CZK
- 11 - RUB
- 14 - ANG, BWP, CHF, DKK, ISK, IDR, MWK, NOK, SEK
- 15 - DKK
- 18 - CAD, COP, VEF
- 19 - TRY
- 21 - CLP
- 25 - ARS, CHF, CNY, DKK, GBP, HKD, HUF, ISK, JMD, JOD, KRW, LBP, MKD, NOK, USD, ZMW, ZWL
- 29 - MKD

### June

- 01 - KES, NZD, RON, SGD, THB
- 02 - IDR
- 03 - UGX
- 04 - BRL, HRL, PLN, SCR
- 05 - DKK, SCR
- 08 - AUD, COP, VEF
- 09 - UGX
- 12 - PHP, RUB
- 15 - COP
- 16 - ZAR
- 17 - ISK
- 18 - PKR, SCR
- 19 - SEK, TWD
- 22 - CNY, HRK
- 24 - LTL, VEF
- 25 - HRK
- 27 - CLP, COP, PEN, SCR, VEF
- 30 - CDF