



CitiService News

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End of the Euromoney Magazine survey

This year's survey conducted by the Euromoney Magazine with a purpose of selecting the bank that provides the best transaction services was closed on July 10.

The results will be published in autumn this year.

We would like to thank you for your recognition and involvement. Your vote counts and is very important to us.

Thank you!







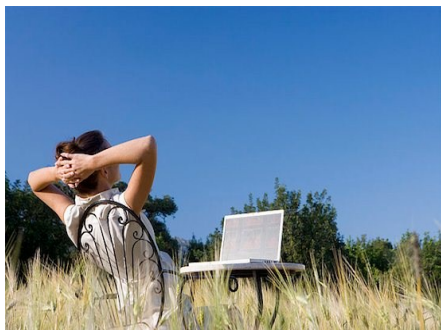
Changes in Customs Office transfer processing: a reminder

Please be reminded that in view of the Regulation of the Minister of Finance of May 13, 2015 on cash deposit and transfer order forms for payments made to Customs Office, effective from July 1 transfers to bank accounts of customs authorities should comply with the structure and content specified in the said Regulation.

From July 1, to make transfers referred to in the new regulations you will need to use the import maps and forms of the Tax Office transfers. The rules of processing payments made to customs authorities have been aligned with those currently applicable to the Tax Office transfers.

Service Shortcuts

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-  Foreign Exchange Rates
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Protect your computer against malware attacks

Dear Readers,

Please read about the **good practice** concerning safe use of electronic banking .

We would like to remind you of a couple of simple rules that will help you maintain the highest level of security while using CitiDirect:

- ⇒ Protect sensitive data, be cautious and watch out for hacking attacks
- ⇒ Take advantage of the CitiDirect setup capabilities (two level authorization, regular review of rights, tracking of email reminders of every login etc.) to protect yourself against fraud and attacks
- ⇒ Use the latest versions of web browsers, operating system and anti-virus software

Read more >>>

Pay special attention to the Tinba malware – read more about the way the new virus operates.

Please remain cautious and contact us as soon as you notice unusual communications or unusual functioning of the electronic banking system.

If you have any doubts please call:

- CitiService (801 24 84 24; 22 690 19 81)
- HelpDesk (801 34 39 78; 22 690 15 21)

For more information go to www.citidirect.pl or www.citidirecteb.pl

Stay connected with financial markets with our exchange rate table!

Using our website is a quick and convenient way to check the latest exchange rates.

You will find current and historic rates in one place and in a user-friendly format. You can also search a specific rate by date.

Please also note that we have created an online Customer Area where you can find useful information, materials and forms – all in one place, for your convenience.

Go to: www.citihandlowy.pl/strefaklienta



Bank holidays in August and September 2015

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in August and September 2015 will be processed on subsequent business days.

August

03 - AUD, CAD, ISK, MKD, ZMW
05 - HRK
06 - JMD
07 - COP
10 - SGD, ZAR, ZWL
11 - ZWL
12 - THB
13 - TND
14 - MAD, PKR
17 - ARS, COP, IDR
19 - INR
20 - HUF, MAD
21 - HUF, MAD, PHP
28 - MKD
31 - GBP, MYR

September

07 - BRL, CAD, USD
08 - MKD
14 - ILS
15 - ILS
16 - MYR, MXN
18 - CLP, MUR
21 - JPY
22 - BGN, ILS, JPY, KWD, SAR
23 - AED, EGP, ILS, JPY, KWD
SAR
24 - AED, ALL, BHD, EGP, INR,
IDR, KWD, JOD, LBP, MYR,
MAD, OMR, PKR, PHP, QAR,
SAR, SGD, ZAR, TND, TRY,
UGX
25 - AED, BHD, EGP, JOD, KWD,
LBP, MAD, OMR, PKR, QAR,
SAR, TND, TRY
28 - CNY, CZK, HKD, ILS, KRW,
TWD
29 - KRW
30 - BWP