## Consolidated financial results for 3Q 2017

## 3Q 2017 Summary

## Positive trends continued:

- Build-up of client assets in Retail Banking (+5\% YoY) and Institutional Banking (+8\% YoY);
- Growth of credit card transactions number ( $+7 \% \mathrm{YOY}$ ) and higher sale of investment products (+ 64\% YoY);
- Increasing share of remote channels in banking products and services distribution model (+132\% YoY - cash loans).
- Higher FX volumes in Institutional Banking segment (+4\% QoQ);
- Revenue growth continued (+4\% YoY) while cost discipline maintained ( $-3 \% \mathrm{YoY}$ );
- Despite regulatory expenses growth, profitability remained above banking sector level: ROTE 10.0\% vs. 7.1\% in banking sector and ROA 112 bps vs. 75 bps in banking sector.


## Focus on key initiatives:

- Strengthening of Citi Handlowy brand awareness through consistent investment in technology and advertisement;
- Utilization of Citi global knowledge and network in order to meet new needs of Corporate Clients.


## Capital position enabling execution of volumes growth strategy:

- High capital buffer above regulatory capital adequacy level.


## Citi Handlowy financial results - comparable data



[^0]
## Client volumes



Revenue and net income

## Revenue (PLN MM)



- Customer business revenue increase by $+6 \%$ YoY and decrease by $-\mathbf{2 \%}$ QoQ as a result of one-off brokerage transactions in Q2'17;
- Net interest income in institutional clients segment was the main engine of core revenue growth
- Treasury income remained stable YoY and +7\% QoQ under conservative risk management policy.

Net income (PLN MM)


| 3Q 2017 Key financial ratios |  |  |
| :---: | :---: | :---: |
|  | Bank ${ }^{1)}$ | Sector |
| ROA ${ }^{2}$ | 112 bps | 75 bps |
| ROTE ${ }^{\text {3) }}$ | 10.0\% | 7.1\% |
| Tier 1 | 17.3\% | 17.0\% ${ }^{4}$ |
| NPL | 2.9\% | 6.0\% |
|  |  |  |

## Revenue split



Net fee \& commission income (PLN MM)


Treasury result (PLN MM)


## Operating expenses and cost of risk

Operating expenses and depreciation (PLN MM)


Operating expenses and depreciation (PLN MM) by type


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## Change in Bank's share price



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## Appendix

## Profit and loss account - Total Bank

| PLN MM | 3Q16 | 4Q16 | 1 Q17 | 2Q17 | 3Q17 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 247 | 257 | 254 | 264 | 273 |
| Net fee and commission income | 145 | 135 | 134 | 155 | 146 |
| Dividend income | 1 | 0 | - | 9 | 0 |
| Gains on AFS debt securities | 22 | 2 | 5 | 11 | 13 |
| FX and proffesional market | 93 | 109 | 73 | 80 | 94 |
| Hedge accounting | 0 | 2 | 5 | (1) | 3 |
| Treasury | 115 | 113 | 82 | 90 | 109 |
| Net gain on equity investment instruments | 2 | 0 | 0 | 3 | - |
| Net other operating income | 2 | (4) | (4) | 3 | 1 |
| Revenue | 512 | 501 | 467 | 524 | 530 |
| Expenses | (271) | (283) | (326) | (271) | (260) |
| Depreciation | (17) | (17) | (17) | (19) | (19) |
| Expenses and depreciation | (288) | (300) | (343) | (290) | (279) |
| Operating margin | 224 | 201 | 124 | 234 | 252 |
| Profit/(loss) on sale of tangible fixed assets | 0 | 0 | 0 | 0 | 11 |
| Net impairment losses | (18) | (13) | (29) | (13) | (22) |
| Share in profits / (losses) of entities valued at the equity method | 0 | (0) | 0 | 0 | 0 |
| Tax on certain financial institutions | (19) | (19) | (20) | (21) | (19) |
| EBIT | 187 | 169 | 75 | 201 | 221 |
| Corporate income tax | (42) | (39) | (32) | (43) | (49) |
| Net profit | 145 | 130 | 43 | 158 | 172 |


| 3Q17 vs. 2 Q17 |  | 3Q17 vs. 3Q16 |  |
| :---: | :---: | :---: | :---: |
| PLN MM | \% | PLN MM | \% |
| 9 | 8\% | 26 | 11\% |
| (9) | 9\% | 2 | 1\% |
| (9) | - | (0) | (51\%) |
| 2 | 160\% | (9) | (40\%) |
| 94 | 29\% | 0 | 0\% |
| 3 | (37\%) | 2 | 524\% |
| 109 | 33\% | (6) | (5\%) |
| - | (100\%) | (2) | (100\%) |
| 1 | - | (1) | (51\%) |
| 530 | 14\% | 19 | 4\% |
| (260) | (20\%) | 10 | (4\%) |
| (19) | 12\% | (1) | 8\% |
| (279) | (19\%) | 9 | (3\%) |
| 252 | 103\% | 28 | 12\% |
| 10 |  | 11 |  |
| (9) | (25\%) | (4) | 22\% |
| (0) | 200\% | (0) | (14\%) |
| 1 | (2\%) | (0) | 2\% |
| 20 | 194\% | 34 | 18\% |
| (6) | 52\% | (7) | 17\% |
| 14 | 302\% | 27 | 18\% |


| C/I ratio | $56 \%$ | $60 \%$ | $73 \%$ | $55 \%$ | $53 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- |

## Institutional Banking - profit and loss account

| PLN M M | 3Q16 | 4Q16 | 1 Q17 | 2Q17 | 3Q17 | 3Q17 vs. 2 Q17 |  | 3Q17 vs. 3Q16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | PLN MM | \% | PLN MM | \% |
| Net interest income | 104 | 114 | 112 | 122 | 126 | 4 | 20\% | 21 | 20\% |
| Net fee and commission income | 74 | 68 | 63 | 83 | 68 | (16) | (9\%) | (6) | (9\%) |
| Dividend income | 0 | 0 | - | 1 | 0 | (1) | (48\%) | (0) | (48\%) |
| Gains on AFS debt securities | 22 | 2 | 5 | 11 | 13 | 2 | (40\%) | (9) | (40\%) |
| FX and proffesional market | 86 | 101 | 64 | 73 | 86 | - | 0\% | 0 | 0\% |
| Hedge accounting | 0 | 2 | 5 | (1) | 3 | - | 524\% | 2 | 524\% |
| Treasury | 108 | 105 | 74 | 83 | 102 | - | (5\%) | (6) | (5\%) |
| Net gain on equity investment instruments | 2 | 0 | 0 | 3 | - | - | (100\%) | (2) | (100\%) |
| Net other operating income | 6 | 1 | 4 | 6 | 5 | - | (18\%) | (1) | (18\%) |
| Revenue | 295 | 289 | 254 | 298 | 301 | - | 2\% | 6 | 2\% |
| Expenses | (120) | (122) | (165) | (106) | (108) | - | (10\%) | 12 | (10\%) |
| Depreciation | (5) | (5) | (5) | (5) | (5) | - | (5\%) | 0 | (5\%) |
| Expenses and depreciation | (125) | (127) | (170) | (111) | (113) | - | (10\%) | 13 | (10\%) |
| Operating margin | 170 | 162 | 84 | 187 | 188 | - | 11\% | 19 | 11\% |
| Profit/(loss) on sale of tangible fixed assets | 0 | 0 | 0 | 0 | 10 | 10 | - | 10 | - |
| Net impairment losses | 0 | 8 | (14) | 2 | (8) | (10) | - | (8) | - |
| Tax on certain financial institutions | (14) | (14) | (14) | (15) | (14) | 1 | 1\% |  |  |
| Share in profits / (losses) of entities valued at the equity method | 0 | (0) | 0 | 0 | 0 | (0) | (14\%) | (0) | (14\%) |
| EBIT | 156 | 156 | 56 | 174 | 177 | 3 | 13\% | 21 | 13\% |

C/I ratio $\quad 42 \% \quad 44 \% \quad 67 \% \quad 37 \% \quad 30$

## Retail Banking - profit and loss account

| PLN M M | 3Q16 | 4Q16 | 1 Q17 | 2Q17 | 3Q17 | 3Q17 vs. 2 Q17 |  | 3Q17 vs. 3Q16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | PLN MM | \% | PLN MM | \% |
| Net interest income | 143 | 142 | 143 | 142 | 148 | 6 | 4\% | 5 | 3\% |
| Net fee and commission income | 70 | 67 | 71 | 72 | 78 | 6 | 9\% | 8 | 12\% |
| Dividend income | 0 | - | - | 8 | - | (8) | (100\%) | (0) | (100\%) |
| FX and proffesional market | 7 | 8 | 8 | 7 | 7 | (0) | (5\%) | (0) | (0\%) |
| AFS Non-Treasury (equity instruments) | - | - | - | - | - | - | - | - | - |
| Net other operating income | (4) | (5) | (8) | (3) | (4) | (0) | 14\% | (0) | 6\% |
| Revenue | 217 | 212 | 213 | 226 | 230 | 3 | 2\% | 13 | 6\% |
| Expenses | (151) | (161) | (161) | (165) | (153) | 12 | (7\%) | (2) | 1\% |
| Depreciation | (12) | (12) | (12) | (14) | (14) | 0 | (3\%) | (2) | 14\% |
| Expenses and depreciation | (163) | (173) | (173) | (179) | (166) | 12 | (7\%) | (4) | 2\% |
| Operating margin | 54 | 39 | 41 | 48 | 63 | 16 | 33\% | 9 | 17\% |
| Net impairment losses | (18) | (21) | (16) | (15) | (14) | 1 | (5\%) | 4 | (22\%) |
| Tax on certain financial institutions | (5) | (5) | (5) | (5) | (5) | (0) | 0\% | (0) | 6\% |
| EBIT | 31 | 12 | 20 | 27 | 43 | 17 | 61\% | 13 | 42\% |


| C/I ratio | $75 \%$ | $82 \%$ | $81 \%$ | $79 \%$ | $72 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Balance sheet

| PLN B | End of period |  |  | 2Q17 | 3Q17 | 3Q17 vs. 4Q16 |  | 3Q17 vs. 3Q16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3Q16 | 4Q16 | 1Q17 |  |  | PLN B | \% | PLN B | \% |
| Cash and balances with the Central Bank | 0.9 | 0.7 | 2.2 | 0.5 | 0.6 | (0.1) | (17\%) | (0.4) | (39\%) |
| Amounts due from banks | 0.6 | 0.6 | 0.8 | 0.7 | 0.6 | 0.0 | 3\% | (0.0) | (5\%) |
| Financial assets held-for-trading | 2.7 | 3.8 | 2.0 | 1.9 | 2.3 | (1.5) | (39\%) | (0.4) | (15\%) |
| Debt securities available-for-sale | 16.7 | 19.1 | 17.3 | 19.5 | 18.5 | (0.6) | (3\%) | 1.8 | 11\% |
| Customer Ioans | 18.6 | 18.9 | 19.2 | 19.7 | 19.9 | 1.0 | 6\% | 1.3 | 7\% |
| Financial sector entities | 1.7 | 1.7 | 2.0 | 1.8 | 1.8 | 0.1 | 8\% | 0.1 | 4\% |
| including reverse repo receivables | - | - | 0.1 | - | - | 0.0 | - | 0.0 | - |
| Non-financial sector entities | 16.8 | 17.2 | 17.2 | 17.9 | 18.1 | 0.9 | 5\% | 1.3 | 7\% |
| Institutional Banking | 10.5 | 10.8 | 10.8 | 11.3 | 11.4 | 0.6 | 6\% | 0.9 | 9\% |
| Consumer Banking | 6.4 | 6.4 | 6.4 | 6.6 | 6.7 | 0.3 | 4\% | 0.3 | 5\% |
| Unsecured receivables | 5.0 | 5.1 | 5.1 | 5.2 | 5.3 | 0.2 | 4\% | 0.2 | 5\% |
| Credit cards | 2.3 | 2.3 | 2.3 | 2.4 | 2.5 | 0.2 | 7\% | 0.2 | 10\% |
| Cash loans | 2.7 | 2.7 | 2.7 | 2.7 | 2.7 | 0.0 | 1\% | 0.0 | 1\% |
| Other unsecured receivables | 0.1 | 0.1 | 0.1 | 0.1 | 0.0 | (0.0) | (15\%) | (0.0) | (21\%) |
| Mortgage | 1.3 | 1.3 | 1.3 | 1.4 | 1.4 | 0.1 | 7\% | 0.1 | 8\% |
| Other assets | 2.5 | 2.2 | 3.2 | 2.3 | 2.4 | 0.2 | 7\% | (0.0) | (2\%) |
| Total assets | 42.0 | 45.2 | 44.8 | 44.6 | 44.2 | (1.0) | (2\%) | 2.3 | 5\% |
| Liabilities due to banks | 2.4 | 2.3 | 3.0 | 2.6 | 2.6 | 0.3 | 12\% | 0.2 | 9\% |
| Financial liabilities held-for-trading | 1.2 | 1.3 | 1.5 | 1.3 | 1.3 | (0.0) | (1\%) | 0.1 | 7\% |
| Financial liabilities due to customers | 30.5 | 33.9 | 31.7 | 32.4 | 32.3 | (1.6) | (5\%) | 1.8 | 6\% |
| Financial sector entities - deposits | 4.8 | 4.7 | 4.3 | 5.0 | 4.4 | (0.3) | (6\%) | (0.4) | (8\%) |
| Non-financial sector entities - deposits | 25.6 | 29.1 | 27.2 | 27.2 | 27.7 | (1.4) | (5\%) | 2.2 | 8\% |
| Institutional Banking | 16.1 | 19.2 | 16.9 | 16.8 | - | (19.2) | (100\%) | (16.1) | (100\%) |
| Consumer Banking | 9.5 | 9.9 | 10.3 | 10.4 | - | (9.9) | (100\%) | (9.5) | (100\%) |
| Other financial liabilities | 0.1 | 0.1 | 0.1 | 0.1 | 0.2 | 0.1 | 114\% | 0.1 | 74\% |
| Other liabilities | 1.2 | 0.9 | 1.7 | 38.1 | 37.5 | 36.7 | 4230\% | 36.4 | 3130\% |
| Total liabilities | 35.3 | 38.4 | 37.9 | 38.1 | 37.5 | (0.9) | (2\%) | 2.3 | 6\% |
| Equity | 6.7 | 6.8 | 6.9 | 6.5 | 6.7 | (0.1) | (1\%) | (0.0) | (0\%) |
| Total liabilities \& equity | 42.0 | 45.2 | 44.8 | 44.6 | 44.2 | (1.0) | (2\%) | 2.3 | 5\% |
| Loans / Deposits ratio | 66\% | 59\% | 63\% | 66\% | 65\% |  |  |  |  |
| Capital Adequacy Ratio | 17.1\% | 17.4\% | 17.3\% | 17.7\% | 17.3\% |  |  |  |  |
| NPL* | 3.1\% | 2.9\% | 2.9\% | 2.9\% | 2.9\% |  |  |  |  |

[^1]
[^0]:    * P\&L lines excluding Visa transaction impact in the amount of PLN 93 MM gross and PLN 75 MM net in Q2'16

[^1]:    *as reported, incl. reverse repo

