## Consolidated financial results for 3Q 2017

November 14<sup>th</sup>, 2017

www.citihandlowy.pl Bank Handlowy w Warszawie S.A.



#### **Positive trends continued:**

- Build-up of client assets in Retail Banking (+5% YoY) and Institutional Banking (+8% YoY);
- Growth of credit card transactions number (+7% YoY) and higher sale of investment products (+ 64% YoY);
- Increasing share of remote channels in banking products and services distribution model (+132% YoY cash loans).
- Higher FX volumes in Institutional Banking segment (+4% QoQ);
- Revenue growth continued (+4% YoY) while cost discipline maintained (-3% YoY);
- Despite regulatory expenses growth, profitability remained above banking sector level: ROTE 10.0% vs. 7.1% in banking sector and ROA 112 bps vs. 75 bps in banking sector.

#### Focus on key initiatives:

- Strengthening of Citi Handlowy brand awareness through consistent investment in technology and advertisement;
- Utilization of Citi global knowledge and network in order to meet new needs of Corporate Clients.

#### Capital position enabling execution of volumes growth strategy:

- High capital buffer above regulatory capital adequacy level.



## Citi Handlowy financial results - comparable data

#### (PLN MM)

	3Q17	2Q17	∆ QoQ	3Q16	∆ YoY	YTD17	∆ YoY
	070	004	407	0.47	I   	700	00/
Net interest income	273	264	4%	247	11%	792	6%
Net fee and provision income	146	155	(6%)	145	1%	436	2%
Other income*	111	105	6%	120	(7%)	294	(6%)
Total revenue*	530	524	1%	512	4%	1,522	2%
	070	200	(40/)	200		040	40/
Expenses	279	290	(4%)	288	(3%)	912	1%
Net impairment losses	22	13	66%	18	22% <sup> </sup>	65	99%
Bank levy	19	21	(6%)	19	2% I	59	18%
Profit before tax*	221	201	10%	187	י 18% ו	497	(1%)
1. 6 1946	470	450	00/	4.45		070	(00/)
et profit*	172	158	9%	145	18%	372	(6%)
Return on Assets*	1.12%	1.08%		1.10%			
Return on Tangible Equity*	10.0%	9.6%		10.3%			
otal comprehensive income*	223	210	6%	150	49%	508	29%
 Assets	44,228	44,592	(1%)	41,976		44,228	
let loans	19,899	19,718	1%	18,561	7%	19,899	7%
	2			-	-		6%
Deposits	32,324	32,412	(0%)	30,520	6% !	32,324	0%

\* P&L lines excluding Visa transaction impact in the amount of PLN 93 MM gross and PLN 75 MM net in Q2'16

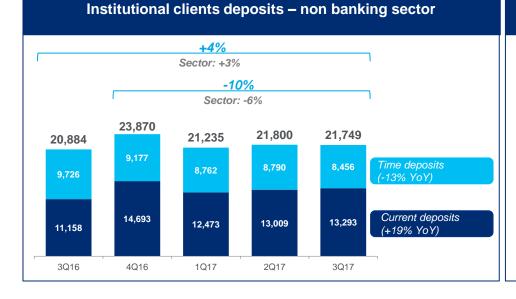
ROA = 4 consecutive quarters net income sum /4 consecutive quarters average assets volume

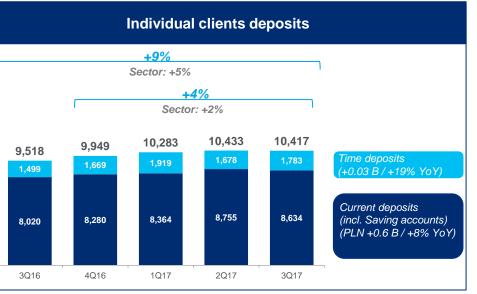
ROTE = 4 consecutive quarters net income sum / 4 consecutive quarters equity volume decreased by net income and goodwill



### **Client volumes**



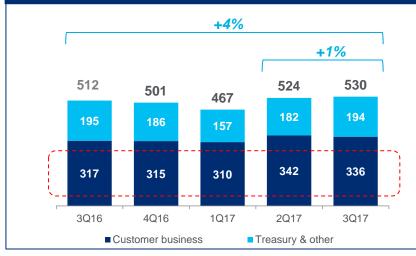




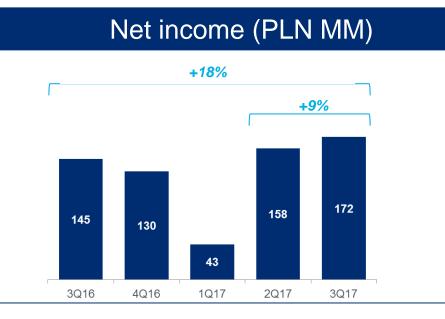
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#### Revenue and net income

#### Revenue (PLN MM)



- Customer business revenue increase by +6% YoY and decrease by -2% QoQ as a result of one-off brokerage transactions in Q2'17;
- Net interest income in institutional clients segment was the main engine of core revenue growth
- Treasury income remained **stable YoY** and **+7% QoQ** under conservative risk management policy.



#### 3Q 2017 Key financial ratios

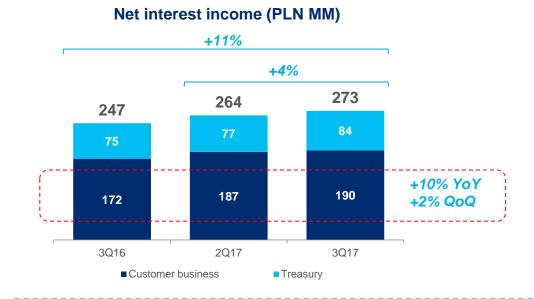


1) Ratios calculated on basis of consolidated results;

2) ROA = 4 consecutive quarters net income sum /4 consecutive quarters average assets volume 3) ROTE = 4 consecutive quarters net income sum /4 consecutive quarters equity volume decreased by goodwill 4) On the basis of 2017 2Q data

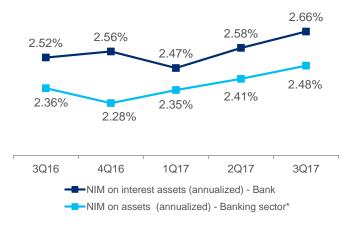


#### Revenue split



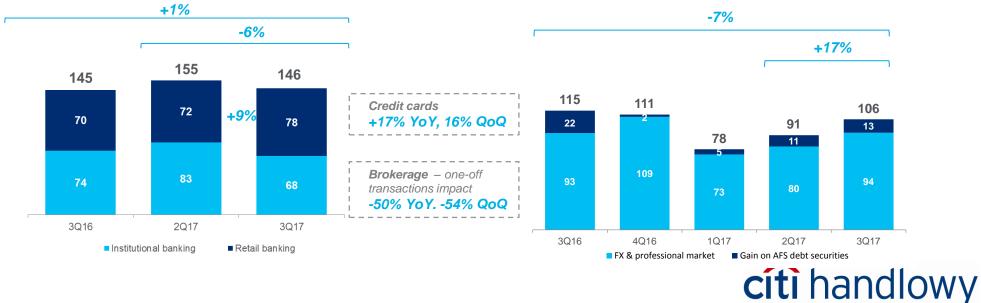
Net fee & commission income (PLN MM)

#### Net interest margin - Bank vs. sector



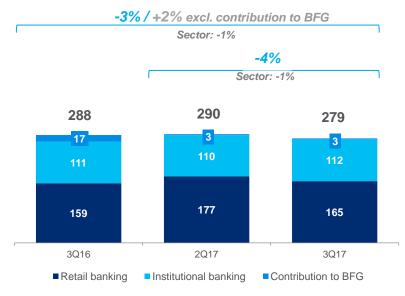
\* On the basis of NBP data

#### Treasury result (PLN MM)

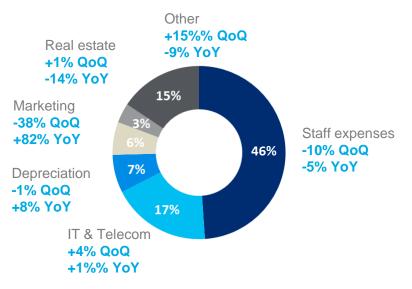


## Operating expenses and cost of risk

#### **Operating expenses and depreciation (PLN MM)**



#### Operating expenses and depreciation (PLN MM) by type



Net impairment losses (PLN MM)



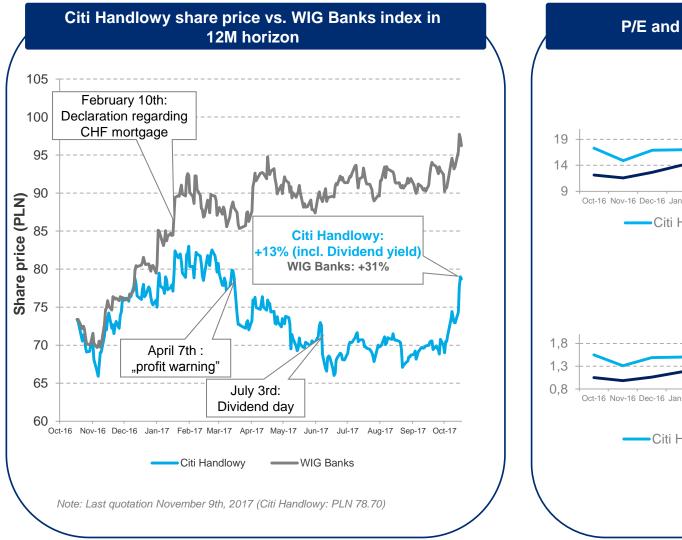
#### Cost of Risk (bps)

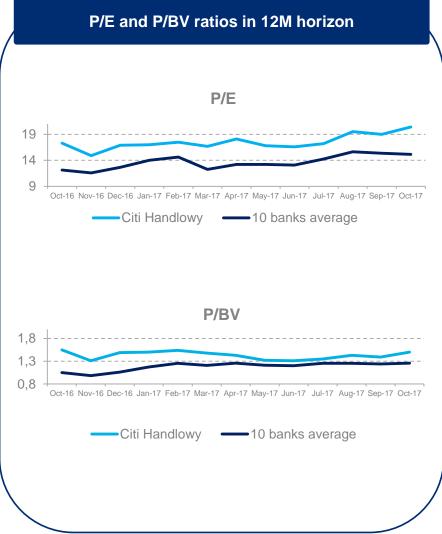


 Cost of risk increased within institutional banking segment as a result of predominantly one-off events.

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## Change in Bank's share price







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# Appendix



## Profit and loss account - Total Bank

	0040	1010	1017		0047	3Q17 vs. 2Q17		3Q17 vs. 3Q16	
PLNMM	3Q16	4Q16	1Q17	2Q17	3Q17	PLN MM	%	PLN MM	%
Net interest income	247	257	254	264	273	9	8%	26	11%
Net fee and commission income	145	135	134	155	146	(9)	<mark>9%</mark>	2	1%
Dividend income	1	0	-	9	0	(9)	-	(0)	(51%)
Gains on AFS debt securities	22	2	5	11	13	2	160%	(9)	(40%)
FX and proffesional market	93	109	73	80	94	94	29%	0	0%
Hedge accounting	0	2	5	(1)	3	3	(37%)	2	524%
Treasury	115	113	82	90	109	109	33%	(6)	(5%)
Net gain on equity investment instruments	2	0	0	3	-	-	(100%)	(2)	(100%)
Net other operating income	2	(4)	(4)	3	1	1	-	(1)	(51%)
Revenue	512	501	467	524	530	530	14%	19	4%
Expenses	(271)	(283)	(326)	(271)	(260)	(260)	(20%)	10	(4%)
Depreciation	(17)	(17)	(17)	(19)	(19)	(19)	12%	(1)	8%
Expenses and depreciation	(288)	(300)	(343)	(290)	(279)	(279)	(19%)	9	(3%)
Operating margin	224	201	124	234	252	252	<b>103%</b>	28	12%
Profit/(loss) on sale of tangible fixed assets	0	0	0	0	11	10		11 -	1
Net impairment losses	(18)	(13)	(29)	(13)	(22)	(9)	(25%)	(4)	22%
Share in profits / (losses) of entities valued at the equity method	0	(0)	0	0	0	(0)	200%	(0)	(14%)
Tax on certain financial institutions	(19)	(19)	(20)	(21)	(19)	1	(2%)	(0)	2%
EBIT	187	169	75	201	221	20	194%	34	18%
Corporate income tax	(42)	(39)	(32)	(43)	(49)	(6)	52%	(7)	17%
Net profit	145	130	43	158	172	14	302%	27	18%
C/I ratio	56%	60%	73%	55%	53%				



## Institutional Banking - profit and loss account

		1010	1Q17	2Q17	3Q17	3Q17 vs. 2Q17		3Q17 vs. 3Q16	
PLNMM	3Q16	4Q16				PLN MM	%	PLN MM	%
Net interest income	104	114	112	122	126	4	20%	21	20%
Net fee and commission income	74	<b>68</b>	63	83	68	(16)	(9%)	(6)	(9%)
Dividend income	0	0	-	1	0	(1)	(48%)	(0)	(48%)
Gains on AFS debt securities	22	2	5	11	13	2	(40%)	(9)	(40%)
FX and proffesional market	86	101	64	73	86	-	0%	0	0%
Hedge accounting	0	2	5	(1)	3	-	524%	2	524%
Treasury	108	105	74	83	102	-	(5%)	(6)	(5%)
Net gain on equity investment instruments	2	0	0	3	-	-	(100%)	(2)	(100%)
Net other operating income	6	1	4	6	5	-	(18%)	(1)	(18%)
Revenue	295	289	254	298	301	-	2%	6	2%
Expenses	(120)	(122)	(165)	(106)	(108)	-	(10%)	12	(10%)
Depreciation	(5)	(5)	(5)	(5)	(5)	-	(5%)	0	(5%)
Expenses and depreciation	(125)	(127)	(170)	(111)	(113)	-	(10%)	13	(10%)
Operating margin	170	162	84	187	188	-	11%	19	11%
Profit/(loss) on sale of tangible fixed assets	0	0	0	0	10	10	-	10	-
Net impairment losses	0	8	(14)	2	(8)	(10)	-	(8)	-
Tax on certain financial institutions	(14)	(14)	(14)	(15)	(14)	1	1%		
Share in profits / (losses) of entities valued at the equity method	0	(0)	0	0	0	(0)	(14%)	(0)	(14%)
EBIT	156	156	56	174	177	3	13%	21	13%
C/I ratio	42%	44%	67%	37%	37%				



## Retail Banking - profit and loss account

	3Q16	1010	1Q17	2Q17	3Q17	3Q17 vs. 2Q17		3Q17 vs. 3Q16	
PLNMM		4Q16				PLN MM	%	PLN MM	%
Net interest income	143	142	143	142	148	6	4%	5	3%
Net fee and commission income	70	67	71	72	78	6	9%	8	12%
Dividend income	0	-	-	8	-	(8)	(100%)	(0)	(100%)
FX and proffesional market	7	8	8	7	7	(0)	(5%)	(0)	(0%)
AFS Non-Treasury (equity instruments)	-	-	-	-	-	-	-	-	-
Net other operating income	(4)	(5)	(8)	(3)	(4)	(0)	14%	(0)	6%
Revenue	217	212	213	226	230	3	2%	13	6%
Expenses	(151)	(161)	(161)	(165)	(153)	12	(7%)	(2)	1%
Depreciation	(12)	(12)	(12)	(14)	(14)	0	(3%)	(2)	14%
Expenses and depreciation	(163)	(173)	(173)	(179)	(166)	12	(7%)	(4)	2%
Operating margin	54	39	41	48	63	16	33%	9	17%
Net impairment losses	(18)	(21)	(16)	(15)	(14)	1	(5%)	4	(22%)
Tax on certain financial institutions	(5)	(5)	(5)	(5)	(5)	(0)	0%	(0)	6%
EBIT	31	12	20	27	43	17	61%	13	42%
C/I ratio	75%	82%	81%	79%	72%				



#### **Balance sheet**

	En	d of period		3Q17 vs. 4Q16		3Q17 vs. 3Q16			
PLN B	3Q16	4Q16	1Q17	2Q17	3Q17	PLN B	%	PLN B	%
Cash and balances with the Central Bank	0.9	0.7	2.2	0.5	0.6	(0.1)	(17%)	(0.4)	(39%)
Amounts due from banks	0.6	0.6	0.8	0.7	0.6	0.0	3%	(0.0)	(5%)
Financial assets held-for-trading	2.7	3.8	2.0	1.9	2.3	(1.5)	(39%)	(0.4)	(15%)
Debt securities available-for-sale	16.7	19.1	17.3	19.5	18.5	(0.6)	(3%)	1.8	11%
Customer loans	18.6	18.9	19.2	19.7	19.9	1.0	<b>6%</b>	1.3	7%
Financial sector entities	1.7	1.7	2.0	1.8	1.8	0.1	8%	0.1	4%
including reverse repo receivables	-	-	0.1	-	-	0.0	-	0.0	-
Non-financial sector entities	16.8	17.2	17.2	17.9	18.1	0.9	5%	1.3	7%
Institutional Banking	10.5	10.8	10.8	11.3	11.4	0.6	6%	0.9	9%
Consumer Banking	6.4	6.4	6.4	6.6	6.7	0.3	4%	0.3	5%
Unsecured receivables	5.0	5.1	5.1	5.2	5.3	0.2	4%	0.2	5%
Credit cards	2.3	2.3	2.3	2.4	2.5	0.2	7%	0.2	10%
Cash loans	2.7	2.7	2.7	2.7	2.7	0.0	1%	0.0	1%
Other unsecured receivables	0.1	0.1	0.1	0.1	0.0	(0.0)	(15%)	(0.0)	(21%)
Mortgage	1.3	1.3	1.3	1.4	1.4	0.1	7%	0.1	8%
Other assets	2.5	2.2	3.2	2.3	2.4	0.2	7%	(0.0)	(2%)
Total assets	42.0	45.2	44.8	44.6	44.2	(1.0)	(2%)	2.3	5%
Liabilities due to banks	2.4	2.3	3.0	2.6	2.6	0.3	12%	0.2	9%
Financial liabilities held-for-trading	1.2	1.3	1.5	1.3	1.3	(0.0)	(1%)	0.1	7%
Financial liabilities due to customers	30.5	33.9	31.7	32.4	32.3	(1.6)	(5%)	1.8	<mark>6%</mark>
Financial sector entities - deposits	4.8	4.7	4.3	5.0	4.4	(0.3)	(6%)	(0.4)	(8%)
Non-financial sector entities - deposits	25.6	29.1	27.2	27.2	27.7	(1.4)	(5%)	2.2	8%
Institutional Banking	16.1	19.2	16.9	16.8	-	(19.2)	(100%)	(16.1)	(100%)
Consumer Banking	9.5	9.9	10.3	10.4	-	(9.9)	(100%)	(9.5)	(100%)
Other financial liabilities	0.1	0.1	0.1	0.1	0.2	0.1	114%	0.1	74%
Other liabilities	1.2	0.9	1.7	38.1	37.5	36.7	4230%	36.4	3130%
Total liabilities	35.3	38.4	37.9	38.1	37.5	(0.9)	(2%)	2.3	<mark>6%</mark>
Equity	6.7	6.8	6.9	6.5	6.7	(0.1)	(1%)	(0.0)	(0%)
Total liabilities & equity	42.0	45.2	44.8	44.6	44.2	(1.0)	(2%)	2.3	5%
Loans / Deposits ratio	66%	59%	63%	66%	65%				
Capital Adequacy Ratio	17.1%	17.4%	17.3%	17.7%	17.3%				
NPL*	3.1%	2.9%	2.9%	2.9%	2.9%				

\*as reported, incl. reverse repo

